



VILVI GROUP FOOD SAFETY AND QUALITY POLICY

The purpose of VILVI GROUP (hereinafter referred to as – Group) Food Safety and Quality Policy is to outline guidelines and principles in order to ensure food safety and quality and foster a food security culture in the Group's companies and its environment. The application of these principles takes into account the interests of all interested parties. We aim to implement this policy throughout the food production and supply chain.

1. We responsibly create and supply to the market safe and high-quality food products that meet food safety standards, the legal and other assumed requirements of the buyer's countries, the regulations and legal acts of the European Union and the Republic of Lithuania.
2. We aim to meet the needs of consumers and business clients, and therefore we monitor the competitive environment, the discoveries of scientists, and apply this when creating new products and improving products which the consumers already got to like.
3. We maintain communication and close contact with all interested parties, we strive for timely, reliable and transparent communication, especially with business clients, partners and suppliers of raw materials.
4. We work only with reliable suppliers of raw materials, materials and services that ensure stable quality, authenticity and safety indicators of the supplied raw materials. In such a manner, we ensure the authenticity of the dairy products produced, protecting consumers from counterfeit products that do not meet the composition requirements.
5. We improve the food safety and quality management system; we monitor the processes on a daily basis in order to improve its effectiveness and efficiency.
6. We support the competence of employees in the field of food safety culture, pay increased attention to the importance of hygiene and risks to food safety, improve mutual communication and feedback.
7. We encourage employees' independence, initiative, understanding and responsibility for the quality of manufactured products, foster mutual respect and communication based on company values.
8. We ensure the occupational safety in the work environment.
9. We improve production technologies, look for solutions that allow us to produce the highest quality dairy products.
10. We aim to reduce our impact on the environment, so we responsibly use the existing infrastructure and constantly update it, coordinate resource management, and assess potential risks.
11. We aim to reduce the amount of food lost at all stages of production and distribution in order to contribute to reducing the risk of food shortages and the impact on the environment.
12. We aim to share the accumulated knowledge with all the most important interested parties - consumers, business clients and partners.

This policy is public and available on the Group's website, as we aim for all interested parties to be aware of our activity principles and values. The head of the Quality Department is responsible for the implementation of the Food Safety and Quality Policy in the Group. Group managers are obliged to familiarize their team members with this document so that everyone working in the Group is aware of our food safety and quality principles. The policy is reviewed and supplemented from time to time, especially in the event of changes in the Group's activities related to food safety. However, any person can initiate an addition to this document by presenting their suggestions and justification to the head of the Group's Quality Department.

The group aims to implement the principles of food safety and quality throughout the food production and supply chain and monitors that the provisions listed in this document are not violated. You can anonymously and confidentially report questionable activities in the field of food safety and quality by filling out the Trust Line form on our website www.vilvigroup.lt/pasitikejimo-linija or by writing an e-mail to: pasitikejimo.linija@vilvi.eu. You can confidentially report illegal actions in Group companies that pose a threat to the public interest by sending a report in accordance with the procedure provided for in the Law of the Republic of Lithuania on the Protection of Whistleblowers. More information can be found at www.vilvigroup.lt/praneseju-apsauga. All reports of possible violations are considered in accordance with the procedure for receiving and considering information of the relevant reporting channel through which the information was received. Disciplinary measures are taken immediately if actions that do not comply with the policy are identified.

Approved in the "Vilvi Group" group of companies by order of the general director of AB Vilkyškių pieninė No VĮ-240219-01 of 19 February 2024.